

GET CONNECTED!

Many providers are helping families get access to the Internet at little to no cost. Here are 3 easy options to get your family connected in Philadelphia as students transition to home-based learning:

1 Get free home Internet with Comcast Internet Essentials

Internet Essentials is available to families who meet income eligibility requirements based on eligibility for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and others.

For more information on how to qualify, visit internetessentials.com/apply. To sign up, visit apply.internetessentials.com.

Note: Comcast is waiving the “no outstanding debt requirement” if you are approved by 5/13/20.

You can submit photos of required documents to upload in your application. Comcast will notify you of your application status through a text message, email or snail mail.

If approved, you will receive Internet equipment (modem and WiFi router) in the mail and a step-by-step guide to set up your service.

New customers will receive two free months of Internet service if the application is received by 4/30/2020. After promotion, regular rates apply.

2 Connect to Xfinity Hotspots across Philadelphia

Through May 2020, Xfinity Hotspots across the country are available to anyone who needs them (including non-subscribers) for up to 40 hours.

For a map of Xfinity WiFi hotspots in Philadelphia visit www.xfinity.com/wifi.

3 Use your cell phone as a mobile Hotspot

You can turn your cell phone into an Internet source by setting up a Wi-Fi Hotspot using your service and data plan.

Some cell phone companies are helping existing customers by increasing data at no extra cost, and with no action required:

- **Verizon** is adding 15GB of data to all wireless and small business plans until 4/30/2020.
- **T-Mobile** is adding 10GB of Hotspot and tethered services per bill cycle for the next 60 days.
- **Sprint** is providing an additional 20GB of mobile Hotspot data per month for 60 days.

To turn on your mobile hotspot, go to your smartphone’s settings and tap on the Personal or Mobile Hotspot feature, which is password-protected. You can link other devices to your hotspot with the password and access the Internet.

Any data used by a connected device will be deducted from your plan’s total data.

Contact your cell phone provider for more information and updates on their COVID-19 response plans.

For more internet options and updated information, visit bit.ly/phillyinternet or bit.ly/philagov-connection.

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